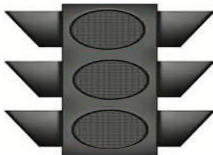
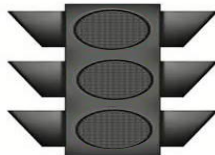


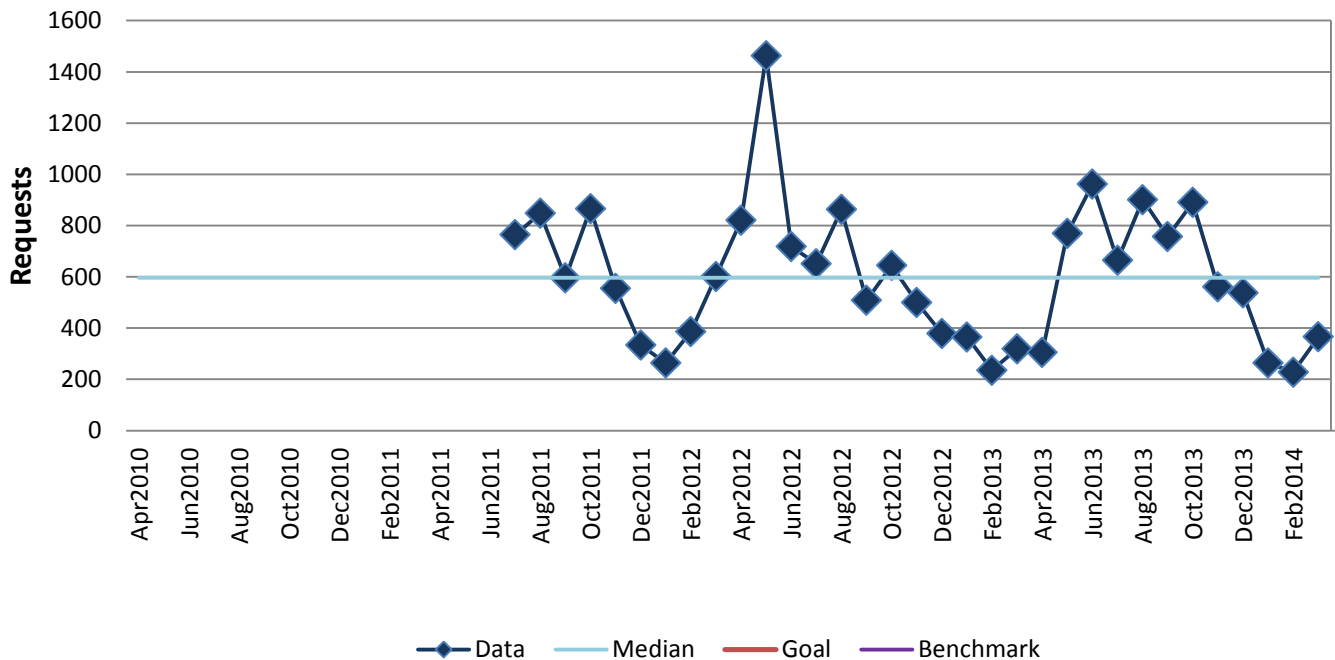
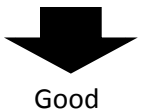
# Boarding & Cleaning Requests Received

## Codes & Regulations

### 4/18/2014

Measurement method		Why measure?		What is our goal?	
The total number of requests received for boarding, cleaning and cutting of vacant and abandoned properties		Quantify the workload driven by citizen requests		N/A - Input Measure	
How are we doing?					
Apr2013-Mar2014 12 Month Goal	Apr2013-Mar2014 12 Month Actual		Mar2014 Goal	Mar2014 Actual	
N/A	7,204		N/A	366	
Requests	Requests		Requests	Requests	
			Performance Stoplight Key		
			Red Light = Off Goal Yellow Light = Approaching Goal Green Light = Meets Goal No Lights = No Goal/No Data		

## Boarding & Cleaning Requests Received



LOUISVILLE METRO  
**OFFICE OF  
PERFORMANCE  
IMPROVEMENT**

